

18008

B.C.A. Examination, May-2025

ORGANIZATIONAL BEHAVIOUR

(BCA-203)

Time : Three Hours] [Maximum Marks : 75

Note : Attempt **all** the sections as per instructions.

Section-A

(Very Short Answer Type Questions)

Note : Attempt all the **five** questions. Each question carries **3** marks. $3 \times 5 = 15$

1. What is the meaning of organization system level? Explain.
2. What are task groups?
3. Explain the term "Perception Defence."

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4. Explain trait theory of personality.
5. Write five causes of Industrial stress and tension.

Section-B

(Short Answer Type Questions)

Note : Attempt any **two** questions. Each question carries **7½** marks.

$7\frac{1}{2} \times 2 = 15$

6. What are consequences of stress on the individual?
7. Discuss the major functions of a leader.
8. What do you mean by attitude.

Section-C

(Detailed Answer Type Questions)

Note : Attempt any **three** questions out of the following five questions. Each question carries **15** marks.

$15 \times 3 = 45$

9. Elaborate Maslow's need hierarchy theory of Motivation.

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10. What are the causes of employee grievances in an organization? How can such grievances be managed effectively.
11. Explain the steps of organizational development process.
12. What is the motive of Myers-Briggs Indicator? Give its features.
13. What are the different approaches of conflict?

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